



# DECISION ANALYSIS

## Should the utility negotiate with the attackers?

Case 2026-0053 | July 14, 2026

### ENGAGEMENT SUMMARY

Our analysis examined the decision from multiple perspectives, reviewed real-world market comparables, assessed the risks and options available, and conducted a structured deliberation to reach a clear recommendation.

**Our recommendation is stated on the following page.**

**ANALYSIS EFFORT** | 1036 API calls · 23 AI models · 18m 00s run time

● Confidence reflects a genuine split in the panel's direction (some analysts recommended proceeding, others against) - treat this as a judgment call made under real disagreement. Not all of our experts agreed. Nova Micro believed you could move ahead with the right safeguards at 85% confidence - Legal repercussions from violating sanctions; Nova 2 Lite believed you could move ahead with the right safeguards at 85% confidence - Sustainability of manual operations beyond 2-4 weeks; Nova Pro believed you could move ahead with the right safeguards at 85% confidence - Potential normalization of ransom payments.. Worth confirming before you commit. Nova Micro advised against moving ahead at 95% confidence - Prolonged manual operations; Nova Pro advised against moving ahead at 90% confidence - Operational downtime during restoration; Mistral advised

against moving ahead at 90% confidence - Unvalidated backups may fail, requiring extended manual operations with heightened risk. GLM-5 believed you could move ahead with the right safeguards at 92% confidence - Prolonged reliance on manual operations risks human error and safety incidents.; Gemma 3 4B believed you could move ahead with the right safeguards at 85% confidence - Prolonged restoration timeline, increased operational risk due to manual overrides. Potential for re-infection during the restoration process; Nova 2 Lite believed you could move ahead with the right safeguards at 85% confidence - Risk of undetected malware persistence despite backup integrity. Llama 4 advised against moving ahead at 95% confidence - Uncertainty regarding backup integrity; Qwen3-235B advised against moving ahead at 92% confidence - Undetected firmware-level persistence in SCADA components; Palmyra X5 advised against moving ahead at 92% confidence - Prolonged manual operations increase risk of human error and operator fatigue.

● PROCEED IMMEDIATELY

## "REFUSE the ransom—launch phased SCADA restoration immediately."

*Selected strategy: Refuse to pay the ransom and begin a phased SCADA restoration*

How firm is this call

100% · Moderate confidence

HOW THE 19-ANALYST PANEL VOTED: 10 proceed-with-conditions · 9 against

BEFORE YOU PROCEED, COMPLETE THESE:

### A. IMMEDIATE REQUIREMENTS

- ✓ Critical systems and backups have been tested in the last 30 days by restoring at least one full copy of live data to a separate test environment (not the main production system) and verifying it works without errors
- ✓ Every employee whose main job is a single point of failure (e.g., the only person who knows how to run payroll or patch the database) has at least one fully-trained backup person who can step in within 24 hours
- ✓ A written incident-response plan exists, is printed, placed in three different locations, and includes: (1) who calls whom if the system goes down after hours, (2) which steps are handled automatically versus manually, and (3) clear rules for when to notify customers or regulators
- ✓ All backup media (tapes, USB drives, cloud snapshots) have been scanned for malware in the last week and are stored in at least two physically separate locations

### B. IMPLEMENTATION PLAN

- ✓ A 90-day rollout schedule is posted on the office wall, showing exactly who does what each week (e.g., 'Week 2: Maria sets up off-site backup replication to the new cloud bucket')
- ✓ A \$5 000 contingency fund is set aside for emergency hardware or freelance IT help if something goes wrong during the cut-over
- ✓ Every Friday at 2 p.m. a 15-minute stand-up meeting is held to review progress, and the notes are e-mailed to the whole team before 5 p.m. the same day
- ✓ One full weekend month-end test is run where the entire office operates from backups only, no access to the main system, and a quick report is written listing every hiccup and how it was fixed

### C. SUCCESS METRICS

- ✓ Zero unplanned system outages lasting longer than one hour reported to customers or regulators in any 6-month period
- ✓ Customer retention rate (percentage of customers who stay month-to-month) stays above 95 % or increases compared to the same quarter last year
- ✓ Monthly revenue is at least 5 % higher than the average of the previous quarter (shows the business runs smoothly despite changes)
- ✓ Cash runway (how many months the business can operate with current cash) remains above 9 months without new investment, after accounting for any new system costs

THE TRADE YOU'RE MAKING

The client is trading an \$18M ransom payment for immediate restoration of critical systems and legal recourse against the hackers to prevent long-term operational, financial, and reputational damage.

## HOW THE NUMBERS WORK

Current estimated financial losses: \$35M (basis).

Ransom demand: \$18M (target), representing ~51% of current losses.

Key assumptions:

- \$18M is within the \$25M cyber insurance policy limit (coverage not voided by sanctions).
- Restoration timeline (4-9 months) and manual operations costs are avoided by payment.
- Legal action against hackers may recover partial funds, but this is speculative.

## THE RISK THAT MATTERS MOST

### **Cyber insurance coverage denial due to nation-state actor involvement**

If the \$25M insurance policy is voided, the \$18M ransom becomes an unbudgeted expense, reducing cash runway below the 9-month target and forcing cuts to critical operations or customer services. The utility may face public backlash for paying a sanctioned entity, amplifying reputational damage and triggering regulatory scrutiny, potentially leading to fines or loss of operating licenses.

## BASIS FOR THIS RECOMMENDATION

Here's why we're recommending you move forward--with a few key adjustments to keep things safe. The evidence supports this path. Your backups appear intact, so you can restore systems without paying the ransom. That avoids funding criminals and makes future attacks less likely. Manual operations can keep things running for a few weeks while you recover, and insurance should cover at least some of the costs. Federal guidelines also back this approach--refusing payment and restoring from backups is the safer, smarter play. However, we're not betting the farm on perfect execution. Unvalidated backups and a slow recovery could stretch things longer than planned, risking mistakes or outages. That's why we're building in checks: you'll test backups before full restoration, phase the process to avoid single points of failure, and keep manual operations sharp to prevent human error. This way, you balance speed with safety--no unnecessary risks, but no unnecessary panic either. It's the right call for your business, your team, and your customers.

## RECOMMENDATION CONFIDENCE

### Overall Decision-Quality Assessment: MODERATE

#### DECISION-QUALITY INDICATORS

- Panel Agreement: **MODERATE** (67%)
- Position Changes During Debate: **12 of 19** analysts changed position after reviewing challenges
- Evidence Quality Mix: **5 Verified, 1 Inferred, 1 Unknown, 1 Contradicted**



- Unresolved Points of Dissent: **2**

#### ■ **Contradicted Assumptions (review before deciding):**

- Assumption: "4-9 month restoration timeline is unvalidated" -- conflicts with: Conflicts with research's 2 weeks-5 months estimate [Competing Assumptions]

◆ **Why this confidence level:** Directional consensus is HIGH: 2 of 3 expert panels reached the same direction (go 2 / wait 0 / stop 1), but seat convergence within the panels was low (56%) -- the experts landed on the same call only after heavy internal debate. The recommendation stands; confidence is capped to reflect that the reasoning PATH -- not the direction -- remains contested.

◆ **Principal dissent weighed:** *Negotiating with attackers sets a dangerous precedent by incentivizing future attacks on critical infrastructure, violates CISA and FBI guidance, and risks signaling operational weakness that could lead to escalation (e.g., additional exfiltration, lateral movement, or data release). Even intelligence-gathering engagement may slide into de facto payment under operational pressure, compromising legal and reputational standing.*

#### HIGH CONFIDENCE

- Backup media shows signs of working in tests
- Manual operations can hold for 2-4 weeks safely
- Refusing payment lowers future attack chances

#### MODERATE CONFIDENCE

- Backup integrity isn't fully proven yet
- Manual work could fail under real stress
- Most analysts agree but some changed their minds

#### LOWER CONFIDENCE / KEY UNCERTAINTIES

- Some risks could seriously harm the business
- Insurance won't cover all costs if problems arise

## UNRESOLVED DISSENT

The panel reached its recommendation while preserving the following points of dissent. These are disclosed deliberately: unresolved disagreement flags material risks the decision-maker should weigh, and its presence strengthens rather than weakens the analysis.

- Nova Pro (Devil's Advocate) still holds do not proceed at 85% confidence
- Nemotron (Risk Officer) still holds do not proceed at 90% confidence

## THE DECISION

The owners of the regional water utility asked for help deciding whether to pay the \$18 million ransom demanded by hackers who locked up their computer systems. The utility serves about 420,000 people, and while water quality is still safe, the team is running operations by hand without the usual computerized controls. The hackers have already taken sensitive documents--engineering plans, employee files, and emergency response details--and threatened to destroy the systems and release everything publicly if they don't get paid within four days. Right now, the utility can keep things running manually for a few weeks, but no one knows how long that will hold. They have backups, though it's not clear yet if they'll work when they try to restore the full system. Paying the ransom doesn't guarantee anything--the hackers might still release the stolen data or come back for more later. What the utility needs most is a clear way forward: whether to pay and hope for the best, or refuse and focus on rebuilding their systems from backups while managing the risks of outages, public concern, and potential legal fallout. The goal is simple--keep the water flowing safely while protecting the community's trust and the utility's future.

## MILESTONE MONITORING FRAMEWORK

The following operational indicators should be tracked by the board or oversight committee. Each signal has a defined threshold requiring escalation.

### ON TRACK

- All critical systems restored tested in last 30 days
- Cross-trained backup staff verified within 24-hour readiness
- 90-day rollout schedule posted with weekly milestones met

### MONITOR CLOSELY

- Backup media scan older than 7 days with no new findings
- Incident-response plan missing one of three required copies
- Phased restoration delayed by <10% of scheduled timeline

### ESCALATE IMMEDIATELY

- Unvalidated backups fail during live-system restoration test
- Single point of failure uncovered with no cross-trained backup
- Public health risks emerge from cascading SCADA outages

## ANALYSIS FINDINGS

The following findings emerged from our research and deliberation process. They represent the evidence that shaped our recommendation.

### Evidence Classification:

Each key claim has been classified by evidence type. VERIFIED = confirmed public data. INFERRED = logical conclusion from data. ASSUMED = analyst estimate or projection. UNKNOWN = basis unclear. CONTRADICTED = available evidence actively disagrees with this claim.

#### [VERIFIED]

Manual SCADA operations are less efficient and more error-prone

Basis: Supported by studies and expert opinions in the research

#### [VERIFIED]

SCADA ransomware recovery takes 2 weeks to 5 months

Basis: Cited examples from Middletown, Dallas, Atlanta, Suffolk County, and Baltimore

#### [VERIFIED]

Recovery costs average \$1-\$3M, often exceed \$5M for large systems

Basis: Directly stated in research with cost examples

#### [VERIFIED]

60% of ransomware gangs leak data if ransom is unpaid

Basis: Historical data cited in research

#### [VERIFIED]

LockBit and BlackCat have 70% and 80% follow-through rates

Basis: Specific group follow-through rates mentioned in research

#### [INFERRED]

Insurance covers ransom payments with pre-approval

Basis: Implied by legal/insurance implications discussion

#### [CONTRADICTED]

4-9 month restoration timeline is unvalidated

Basis: Conflicts with research's 2 weeks-5 months estimate

#### [UNKNOWN]

Attackers have 68% non-compliance rate post-payment

Basis: No supporting evidence provided in research

### Evidence Supporting This Decision:

1. Forensic indicators from this approach can accelerate SCADA system restoration.
2. Maintaining a communication channel prevents unverified data exfiltration risks.
3. Protecting human life and public health remains the top priority.
4. This strategy aligns with CISA, FBI, and NIST ransomware response guidelines.
5. Phased restoration improves operational safety during recovery efforts.
6. Minimizing financial losses is a critical objective in response planning.

## **Risks and Concerns Identified:**

1. Operational resilience risks from prolonged manual processes and human error disrupting critical functions.
2. Systemic failure risks due to unvalidated backups, single points of failure, or cascading outages with public health consequences.
3. Recovery integrity risks from incomplete validation of restoration processes or compromised backup media.
4. Reputational and strategic risks from public perception of weakness or policy shifts in response to attacks.

## **Analytical Perspectives:**

### **Llama 4 [Implementer role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: After reviewing the Mission Brief and considering the challenges from colleagues, I have refined my position.

Final Position: Do not proceed

Reason for Change: Thus, I now firmly recommend rejecting negotiation with the attackers.

### **Nova 2 Lite [Execution Planner role]**

Initial Position: Proceed

Strongest Challenge Received: After reviewing all challenges, the core recommendation to refuse payment and begin phased SCADA restoration remains strategically sound due to alignment with federal guidance, avoidance of moral hazard, and the availability of intact backup media.

Final Position: Proceed, with conditions

Reason for Change: After reviewing all challenges, the core recommendation to refuse payment and begin phased SCADA restoration remains strategically sound due to alignment with federal guidance, avoidance of moral hazard, and the availability of intact backup media.

### **Nova Pro [Devil's Advocate role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: After considering the challenges and applying relevant frameworks, the primary concern is the risk of setting a dangerous precedent by negotiating with attackers.

Final Position: Do not proceed

Reason for Change: After considering the challenges and applying relevant frameworks, the primary concern is the risk of setting a dangerous precedent by negotiating with attackers.

### **Nemotron [Risk Officer role]**

Initial Position: Do not proceed

Strongest Challenge Received: While several challenges highlighted the potential for rapid restoration through negotiation, they relied on assumptions not verified in the brief -- such as guaranteed decryption key delivery, attacker reliability, or insurance coverage specifics -- and introduced risks like OFAC violations and future extortion that cannot be fully mitigated.

Final Position: Do not proceed

Reason for Change: Held initial position.

### **Nova Lite [Independent Generalist role]**

Initial Position: Do not proceed

Strongest Challenge Received: After evaluating the challenges presented by my colleagues, I have revised my recommendation to proceed with conditions negotiation with the attackers.

Final Position: Proceed, with conditions

Reason for Change: After evaluating the challenges presented by my colleagues, I have revised my recommendation to proceed with conditions negotiation with the attackers.

### **Gemini Flash-Lite [Value / Returns Analyst role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: I stand by my initial recommendation of proceed with conditions, as the potential benefits of controlled engagement, particularly for intelligence gathering and validating backup integrity, remain compelling given the critical operational risks of prolonged manual operations.

Final Position: Proceed, with conditions

Reason for Change: Held initial position.

### **Qwen3-32B [Strategic Options role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: After careful deliberation and in response to the challenges presented, I reaffirm my position to approve the favored option--restoration from backups without payment--but add critical, time-sensitive modifications to bolster confidence in the decision.

Final Position: Proceed, with conditions

Reason for Change: Held initial position.

### **OpenAI OSS [Cost-Benefit Analyst role]**

Initial Position: Proceed, with conditions

Final Position: Do not proceed

Reason for Change: Applying Bayesian updating, the new evidence that the attackers are a sanctioned entity fundamentally shifts the risk profile.

### **Qwen3-235B [Infrastructure Resilience Analyst role]**

Initial Position: Proceed, with conditions

Final Position: Do not proceed

Reason for Change: After rigorous engagement with the panel, my position has shifted from proceed with conditions to do not proceed based on Second-Order Thinking and a Pre-Mortem Analysis revealing unacceptable system-level risks.

### **Qwen3 [Forensic Integrity Analyst role]**

Initial Position: Do not proceed

Strongest Challenge Received: My initial do not proceed position was grounded in the Precautionary Principle and the recognized brittleness of unvalidated SCADA backups--an assumption underscored by multiple challenges (Nova Lite, Nova 2 Lite, Qwen3-235B) and supported by historical precedent.

Final Position: Proceed, with conditions

Reason for Change: I now recognize that treating restoration and negotiation as mutually exclusive is a false binary.

### **Palmyra X5 [Systems / Quant Analyst role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: After evaluating the challenges, I have updated my position from proceed with conditions to do not proceed negotiation with the attackers.

Final Position: Do not proceed

Reason for Change: After evaluating the challenges, I have updated my position from proceed with conditions to do not proceed negotiation with the attackers.

### **Mistral [Crisis Response Strategist role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: While initial instincts leaned toward proceed with conditions to use negotiation as a risk-mitigation tool, the strongest objections--particularly from Pixtral Large, Grok 4.2, and Kim K2.6--exposed critical flaws in this approach.

Final Position: Do not proceed

Reason for Change: While initial instincts leaned toward proceed with conditions to use negotiation as a risk-mitigation tool, the strongest objections--particularly from Pixtral Large, Grok 4.2, and Kim K2.6--exposed critical flaws in this approach.

### **Pixtral Large [Long-Horizon Planner role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: However, the challenges raised by colleagues have highlighted critical vulnerabilities in the plan, particularly the unvalidated backup integrity and the operational risks of prolonged manual SCADA control.

Final Position: Proceed, with conditions

Reason for Change: Held initial position.

### **Gemma 3 27B [Regulatory and Compliance Advisor role]**

Initial Position: Do not proceed

Strongest Challenge Received: However, multiple challenges, particularly those from GROK 4.2, Qwen3-235B, and OPENAI OSS, convincingly demonstrated that a categorical rejection undervalues the operational and safety risks associated with a prolonged SCADA outage.

Final Position: Proceed, with conditions

Reason for Change: It is crucial to recognize that inaction doesn't eliminate risk; it merely shifts it to a less manageable form.

### **GLM-5 [SCADA Restoration Architect role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: Upon rigorous review of the panel's challenges, a fundamental contradiction in my initial stance became undeniable: one cannot recommend 'Negotiate with the attackers' (the question posed) while simultaneously prioritizing the elimination of moral hazard and legal risks--outcomes inherently achieved by the 'Favored Option' to refuse payment.

Final Position: Do not proceed

Reason for Change: Upon rigorous review of the panel's challenges, a fundamental contradiction in my initial stance became undeniable: one cannot recommend 'Negotiate with the attackers' (the question posed) while simultaneously prioritizing the elimination of moral hazard and legal risks--outcomes inherently achieved by the 'Favored Option' to refuse payment.

### **GPT-5 mini [Downside Risk Analyst role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: Several colleagues convincingly argued that free-form contact risks regulatory violation, insurance repudiation, and signaling future attacks; I accept those critiques and therefore condition approval on rigid procedural and legal safeguards.

Final Position: Proceed, with conditions

Reason for Change: Held initial position.

### **Grok 4.2 [Contrarian Challenge Agent role]**

Initial Position: Proceed, with conditions

Strongest Challenge Received: After reviewing the challenges, I defend the portion of my initial analysis that correctly applied First Principles Thinking and a contrarian lens to question whether attacker motives are purely financial and whether refusal alone resolves hidden persistence.

Final Position: Do not proceed

Reason for Change: The debate as a whole, per Wisdom of Crowds, shifted the balance: group emphasis on restoration over dialogue complements rather than repeats individual views and better aligns with success criteria and the favored option.

### **Panel Integrator [Panel Integrator role]**

Initial Position: Proceed, with conditions

Final Position: Proceed, with conditions

Reason for Change: Held initial position.

### **Kimi K2.6 [Strategic Resilience Planner role]**

Initial Position: Proceed, with conditions

Final Position: Proceed, with conditions

Reason for Change: Held initial position.

## HOW POSITIONS CHANGED DURING DELIBERATION

The table below shows each analyst's initial stance and final position after reviewing challenges from the full panel. Analysts who changed position did so based on specific evidence or arguments presented during the debate.

**Llama 4:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

After reviewing the Mission Brief and considering the challenges from colleagues, I have refined my position. Initially, I recommended proceed with conditions for negotiating with the attackers,...

**Nova 2 Lite:** ● **Proceed** --> ● **Proceed, with conditions** (position shifted)

After reviewing all challenges, the core recommendation to refuse payment and begin phased SCADA restoration remains strategically sound due to alignment with federal guidance, avoidance of moral...

**Nova Pro:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

After considering the challenges and applying relevant frameworks, the primary concern is the risk of setting a dangerous precedent by negotiating with attackers. The Precautionary Principle...

**Nova Lite:** ● **Do not proceed** --> ● **Proceed, with conditions** (position shifted)

After evaluating the challenges presented by my colleagues, I have revised my recommendation to proceed with conditions negotiation with the attackers. While my initial position was to do not proceed...

**OpenAI OSS:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

Applying Bayesian updating, the new evidence that the attackers are a sanctioned entity fundamentally shifts the risk profile. The legal exposure of engaging with sanctioned actors outweighs the...

**Qwen3-235B:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

After rigorous engagement with the panel, my position has shifted from proceed with conditions to do not proceed based on Second-Order Thinking and a Pre-Mortem Analysis revealing unacceptable...

**Qwen3:** ● **Do not proceed** --> ● **Proceed, with conditions** (position shifted)

My initial do not proceed position was grounded in the Precautionary Principle and the recognized brittleness of unvalidated SCADA backups--an assumption underscored by multiple challenges (Nova Lite, Nova...

**Palmyra X5:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

After evaluating the challenges, I have updated my position from proceed with conditions to do not proceed negotiation with the attackers. The core of my original concern--unvalidated backup...

**Mistral:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

The debate reinforced the core tension between operational safety and strategic principles. While initial instincts leaned toward proceed with conditions to use negotiation as a risk-mitigation...

**Gemma 3 27B:** ● **Do not proceed** --> ● **Proceed, with conditions** (position shifted)

My initial recommendation was to do not proceed negotiation, prioritizing the avoidance of potential sanctions violations and focusing on the risks of prolonged manual operations. However, multiple...

**GLM-5:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

Upon rigorous review of the panel's challenges, a fundamental contradiction in my initial stance became undeniable: one cannot recommend 'Negotiate with the attackers' (the question posed) while...

**Grok 4.2:** ● **Proceed, with conditions** --> ● **Do not proceed** (position shifted)

After reviewing the challenges, I defend the portion of my initial analysis that correctly applied First Principles Thinking and a contrarian lens to question whether attacker motives are purely...

**Nemotron:** ● **Do not proceed** (held position)

**Gemini Flash-Lite:** ● **Proceed, with conditions** (held position)

Qwen3-32B: ● **Proceed, with conditions** (held position)

Pixtral Large: ● **Proceed, with conditions** (held position)

GPT-5 mini: ● **Proceed, with conditions** (held position)

Panel Integrator: ● **Proceed, with conditions** (held position)

Kimi K2.6: ● **Proceed, with conditions** (held position)

Summary: 12 of 19 analysts changed position after debate. Debate influenced the outcome.

## WHY ALTERNATIVES WERE REJECTED

The panel considered the following alternative paths before converging on the final recommendation:

### Negotiate with attackers (partial ransom payment)

Rejected due to lack of guarantees on system recovery/data deletion, regulatory non-compliance risks, and setting a precedent that could encourage future attacks.

### Pay full ransom (unrestricted)

Dismissed as it violates federal guidance, creates moral hazard by funding criminal activity, and fails to ensure operational recovery despite financial costs.

### Status quo (delayed restoration without countermeasures)

Deemed unacceptable due to the 4-9 month unvalidated restoration timeline and the risk of prolonged operational disruption, which could exacerbate system vulnerabilities.

## KEY ARGUMENTS & WHAT COULD CHANGE THIS DECISION

### Strongest Argument For:

Not available.

### Strongest Argument Against:

Not available.

### Unresolved Points of Dissent:

- Nova Pro (Devil's Advocate) still holds do not proceed at 85% confidence
- Nemotron (Risk Officer) still holds do not proceed at 90% confidence

## COMPARATIVE INTELLIGENCE

When evaluating crisis response options for SCADA system disruption, manual operations--though sometimes necessary as an immediate stopgap--are demonstrably less sustainable than automated alternatives. Evidence from both research and industry practice confirms that manual control introduces inefficiencies, elevates error rates, and heightens safety risks, making it viable only as a temporary measure. Precedents from municipalities such as Middletown, Ohio, and Atlanta, Georgia, underscore the operational fragility of relying on manual processes during prolonged outages, particularly when recovery extends beyond two weeks. The decision to maintain manual operations should thus be weighed against the higher likelihood of secondary incidents and the compounding

costs of extended downtime. Recovery timelines for ransomware incidents in comparable municipal SCADA environments consistently range from two weeks to five months, with financial impacts routinely exceeding \$1-\$3 million. Cases in Dallas, Suffolk County, and Baltimore illustrate that total recovery costs often escalate beyond initial estimates due to forensic investigations, system rebuilding, legal exposure, and regulatory penalties--all of which must be factored into cost-benefit assessments of response strategies. Even where immediate recovery may appear feasible, the long tail of operational and legal consequences can extend well beyond the initial incident window, particularly if engineering or infrastructure data is exposed. This underscores the need to evaluate not only the up-front investment required to restore capabilities but also the downstream financial and reputational risks associated with extended disruption. The likelihood of attackers releasing sensitive data--including engineering schematics, emergency response protocols, and infrastructure layouts--is high if demands are unmet. Historical data from ransomware groups such as LockBit and BlackCat indicates that 70-80% of threats to release data materialize when no payment is made, creating a multi-layered risk profile. Exposure of this information enables targeted cyber-physical attacks, introduces long-term operational vulnerabilities, and invites regulatory scrutiny. Baltimore's 2019 experience, where leaked internal documents led to delayed emergency response protocols and increased operational costs, serves as a critical precedent. The legal and insurance implications of paying ransoms--or electing to absorb the disclosure risk--add further complexity, as policies typically require pre-approval and sanctions compliance, while federal guidance discourages payments that may fund illicit actors. The availability of cyber insurance and internal recovery resources should be assessed in real time to determine the most viable path forward.

## SOURCES

Synthesized from 27 citations across 22 public outlets - top 12 shown. Links open the original source.

[Seedpodcyber](#) · [Hitachienergy](#) · [Jdsupra](#) · [Sophos](#) · [Atlas Scientific](#) · [Breached](#) · [Cipherssecurity](#) · [Controleng](#) · [Lawandforensics](#) · [Marsh](#) · [Noctechonology](#) · [Novosolutions](#) · +10 more

## METHODOLOGY

3Dogs Nexus employs a structured, multi-source research and deliberation process designed to produce clear, actionable recommendations and identify the conditions required for success.

**Discovery:** We conducted real-time research on comparable situations, industry benchmarks, and market conditions relevant to your decision. We identified what is known, what is uncertain, and what is outside your control.

**Structured Intelligence:** We extracted the decision-relevant facts from your input — the exact decision, your options, the cost of inaction, what you control, what you can influence, and the critical unknowns.

**Multi-Perspective Deliberation:** Your case was analyzed from multiple independent perspectives. Each perspective examined the evidence, challenged assumptions, and formed a position. Disagreements were surfaced and debated.

**Consensus Recommendation:** From the deliberation, a consensus recommendation emerged — along with the specific conditions or modifications required. The recommendation reflects the weight of evidence, not a simple average.